**Vacancy Details**

**Customer Sales and Service Advisor - Perth**

**(Applications for Modern Apprenticeship welcome)**

**About us**

Due to internal promotion NFU Mutual’s agency in Perth is currently recruiting for a Customer Sales and Service Advisor.  
  
For over 100 years, NFU Mutual have insured Britain's farming communities. Now, our customers come from all walks of life, but our ethos is the same – honesty, fairness and trust. We believe in taking the time to find products to meet their needs, inspiring trust and building relations by exceeding expectations.  
It's a time-tested formula which puts quality customer service over a quick sale every time.  
  
The Perth agency, is a well-established and consistently high performing agency. The friendly and supportive team have a range of experience which combine to offer the best possible customer and business outcomes. This role is the chance to join a nationally recognised agency with the opportunity for internal progression and a focus on continual colleague development.

We pride ourselves on excellent customer service and as a Customer Sales and Service Advisor, you will be the first port of call for our customers. You will enjoy talking to clients on the telephone, have a positive ‘can do’ attitude to problem solving and solution finding and like working in a customer support and sales office environment.

Full training will be provided and will mainly be webinar and workbook based. You will be fully supported through this period of learning.  
  
The salary for this role is dependent on experience.  
  
Our office is open Monday to Friday from 8.45am until 5.15pm. We offer 22 days a year for annual holiday plus bank holidays. This increases with length of service.  
  
Closing Date: 21/03/25  
Please email your CV with a covering letter to margaret\_hebbourn@nfumutual.co.uk  
  
  
Please not that you will not be an employee of NFU Mutual but of an Agent of NFU Mutual